



**On-demand access to affordable, quality health care - Anytime, Anywhere.**

**Why wait for the care you need now? Excellus BlueCross BlueShield (BCBS) via their partner MDLIVE now offers another alternative to receive care. Visit with a US Board certified doctor right from your home, office or on the go for non-emergency medical conditions.**

### When to use telemedicine

- ▶ 24/7/365
- ▶ If your primary care doctor is not available
- ▶ Instead of going to the ER or an urgent care center (for a non-emergency issue)
- ▶ To request prescription refills\*
- ▶ If traveling and in need of medical care

### Common conditions treated

- |                  |                            |                         |
|------------------|----------------------------|-------------------------|
| ▶ Allergies      | ▶ Joint Aches              | <b>Pediatric Care**</b> |
| ▶ Asthma         | ▶ Rashes                   | ▶ Cold & Flu            |
| ▶ Bronchitis     | ▶ Respiratory Infections   | ▶ Constipation          |
| ▶ Cold & Flu     | ▶ Sinus Infections         | ▶ Ear Infections        |
| ▶ Diarrhea       | ▶ Skin Infections          | ▶ Nausea                |
| ▶ Ear Infections | ▶ Sore Throat              | ▶ Pink Eye              |
| ▶ Fever          | ▶ Urinary Tract Infections | ▶ And More!             |
| ▶ Headache       |                            |                         |
| ▶ Infections     |                            |                         |
| ▶ Insect Bites   | ▶ And More!                |                         |

### About the doctors

- ▶ On average, doctors have 15 years of experience practicing medicine and are licensed in New York state
- ▶ Specialties include primary care, pediatrics, emergency and family medicine
- ▶ You may even see your own doctor in the roster

### Cost of a telemedicine visit

- ▶ FREE registration
- ▶ Once you've registered: Payment by credit card or your health savings card will be required.
  - Visit Charge = No more than \$40.00
  - If you do not indicate you are an Excellus BCBS member: \$49.00 charge
- ▶ Co-payment responsibility varies by group and plan
- ▶ Our telemedicine service partner MDLIVE, will be aware of your co-payment amount when you contact them

**ExcellusBCBS.com/Telemedicine**  
**1-800-400-6354**



Powered by  
**MDLIVE**

\*MDLIVE does not guarantee that a prescription will be written. MDLIVE does not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. MDLIVE physicians reserve the right to deny care for potential misuse of services. For complete terms of use visit [mdlive.com/pages/terms.html](http://mdlive.com/pages/terms.html)

\*\*Parents must be present on each call for children 18 or younger.

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